



---

OVERVIEW

**Commission:** Louisiana Serve Commission/Volunteer Louisiana  
**Federal Agency:** Corporation for National and Community Service  
**Funding Authority:** CFDA 94.006  
**Funding Opportunity Types:** AmeriCorps\*State Competitive and Formula: New, Recompete, Continuation  
**Dates:** All applications are due in eGrants by midnight CST November 23, 2011

This *Notice of Federal Funding Opportunity (Notice)* should be read together with the AmeriCorps regulations 45 CFR Sections 2520 – 2550, the Application Instructions, and the National Performance Measures Instructions.

---

FUNDING OPPORTUNITY DESCRIPTION

**A. Description**

**Corporation for National and Community Service:** The mission of the Corporation for National and Community Service (CNCS) is to improve lives, strengthen communities, and foster civic participation through service and volunteering. For more than eighteen years, CNCS—through its Senior Corps, AmeriCorps, and Learn and Serve America programs—has helped to engage millions of citizens in meeting community and national challenges through service and volunteer action.

**Louisiana Serve Commission / Volunteer Louisiana:** In 1993, the Louisiana Serve Commission was established in the Office of the Lieutenant Governor to rekindle the spirit of service and citizenship among the citizens of Louisiana. A policy-making body, the Commission serves as the focal point for national service efforts in the state and acts as a clearing-house for national service programs operating in Louisiana. The Louisiana Serve Commission/Volunteer Louisiana awards grants to organizations and schools that foster civic responsibility and provide educational opportunities for those who make a substantial commitment to service.

**AmeriCorps:** On April 21, 2009, President Obama signed the Edward M. Kennedy Serve America Act which expands service opportunities, focuses national service on key outcomes, builds the capacity of individuals, nonprofits and communities to succeed, and encourages innovative approaches to solving problems.

In alignment with the Serve America Act, this AmeriCorps State and National (AmeriCorps) *Notice of Federal Funding Opportunity* will focus AmeriCorps grant-making in six Focus Areas identified by the Act:

Disaster Services	Environmental Stewardship
Economic Opportunity	Healthy Futures
Education	Veterans and Military Families

In order to carry out Congress' intent and to maximize the impact of the investment in national service, CNCS is seeking to fund programs that can demonstrate community impact and solve community problems through an evidence-based approach (e.g. performance data, research, theory) managing a 2012-13 AmeriCorps\*State or National Direct program.

**B. Purpose of Funding**

The purpose of CNCS is to maximize the power of service and volunteering to improve lives in communities across the country. In the Edward M. Kennedy Serve America Act, Congress directed CNCS to focus national service in areas where service can make a major impact, including education, energy



conservation, health, economic opportunity for economically vulnerable individuals, increasing service by and for veterans, and providing disaster services.

CNCS is carrying out Congress's intent by targeting AmeriCorps funding in these six focus areas. In accordance with the Act, through this Notice and its other activities, CNCS seeks to:

- Direct the power of national service to solve a common set of challenges
- Expand opportunities for all Americans to serve
- Build the enduring capacity of individuals, organizations and communities to effectively use service and volunteering to solve community problems
- Embrace innovative solutions that work

AmeriCorps grants are awarded to eligible organizations engaged in evidence-based interventions that utilize AmeriCorps members to strengthen communities.

### **C. Types of Applicants**

**New Programs:** These are organizations that have not previously received an AmeriCorps State or National grant, or are not currently managing a 2011-12 AmeriCorps State or National program.

**Recompeting Programs:** These are current grantees entering the final year of their grant period in 2011-12 and wish to be considered for future AmeriCorps funding. Recompeting programs are reminded that submitting an application does not guarantee success in securing future funding. These applicants must include information describing program impact and accomplishments for the last three years of AMC funding received. In addition, applicants must include data regarding AMC member enrollment and retention rates for the same three year period.

**Continuation Programs:** These are current grantees entering the 2<sup>nd</sup> or 3<sup>rd</sup> year of their grant period in 2011-12 and intend to continue their AmeriCorps programming. Continuation applicants will receive funding contingent upon satisfactory performance, continued demonstrated capacity to manage a grant and compliance with grant requirements, and availability of appropriations. The Louisiana Serve Commission reserves the right to adjust the amount of a grant award for subsequent years, or elect not to continue funding, on these bases.

**Encore Programs:** Congress set a goal that 10 percent of AmeriCorps funding should support encore service programs that engage a significant number of participants age 55 or older. CNCS seeks to meet that 10 percent target in this competition and encourages encore programs to apply.

### **D. How to Apply**

Organizations that are proposing a project to operate only in Louisiana must apply to the Louisiana Serve Commission/Volunteer Louisiana. Organizations that proposed a model to operate in more than one state are eligible to apply for AmeriCorps National grants directly from CNCS.

### **ELIGIBILITY INFORMATION**

---

Eligible applicants must meet all the stated requirements in each of the following categories in order to be eligible and evaluated for funding. Any application that fails to meet one or more of these requirements will not be eligible for funding:

1. Type of Organization
2. Minimum Size Corps
3. Focus Area
4. Minimum Organizational Capacity
5. Participation in Mandatory Technical Assistance



**1. Type of Organization**

Public or private nonprofit organizations, including faith-based and other community organizations; institutions of higher education; government entities within states or territories (e.g., cities, counties); Indian Tribes; labor organizations; partnerships and consortia; and intermediaries planning to subgrant funds awarded are encouraged to apply. Organizations that have been convicted of a federal crime are disqualified from receiving the assistance described in this *Notice*.

**2. Minimum Size Corps**

The applicant organization will support at least five (5) Member Service Years (MSYs). An application requesting fewer than five (5) MSYs is not eligible for funding.

**3. Focus Area**

**Disaster Services:** Grants will help individuals and communities prepare, respond, recover, and mitigate disasters and increase community resiliency. Grant activities will increase the preparedness of individuals, increase individuals' readiness to respond, help individuals recover from disasters, and help individuals mitigate disasters.

**Economic Opportunity:** Grants will provide support and/or facilitate access to services and resources that contribute to the improved economic well-being and security of economically disadvantaged people. Grant activities will help economically disadvantaged people to have improved access to services and benefits aimed at contributing to their enhanced financial literacy, transition into or remain in safe, healthy, affordable housing, and have improved employability leading to increased success in becoming employed.

**Education:** Grants will provide support and/or facilitate access to services and resources that contribute to improved educational outcomes for economically disadvantaged people, especially children. CNCS is particularly interested in program designs that support youth engagement and service-learning as strategies to achieve high educational outcomes. Grant activities will improve school readiness for economically disadvantaged young children, educational and behavioral outcomes of students in low-achieving elementary, middle, and high schools, and the preparation for and prospects of success in post-secondary education institutions for economically disadvantaged students.

**Environmental Stewardship:** Grants will provide direct services that contribute to increased energy and water efficiency, renewable energy use, or improving at-risk ecosystems, and support increased citizen behavioral change leading to increased efficiency, renewable energy use, and ecosystem improvements particularly for economically disadvantaged households and economically disadvantaged communities. Grant activities will decrease energy and water consumption, improve at-risk ecosystems, increase behavioral changes that lead directly to decreased energy and water consumption or improve at-risk ecosystems, and increase green training opportunities that may lead to decreased energy and water consumption or improve at-risk ecosystems.

**Healthy Futures:** Grants will meet health needs within communities including access to care, aging in place, and addressing childhood obesity. Grant activities will increase seniors' ability to remain in their own homes with the same or improved quality of life for as long as possible, increase physical activity and improve nutrition in youth with the purpose of reducing childhood obesity, and improve access to primary and preventive health care for communities served by CNCS-supported programs (access to health care).

**Veterans and Military Families:** Grants will positively impact the quality of life of veterans and improve military family strength. Grant activities will increase the number of veterans and military service members and their families served by CNCS-supported programs, and the number of veterans and military family members engaged in service provision through CNCS-supported programs.



**Capacity Building:**

In addition to the six Focus Areas described above, grants also will provide support for capacity building activities provided by national service participants. As a general rule, CNCS considers capacity building activities to be *indirect services* that enable CNCS-supported organizations to provide more, better and sustained *direct services*. Capacity building activities cannot be solely intended to support the administration or operations of the organization. Examples of capacity building activities include recruiting and/or managing community volunteers, implementing effective volunteer management practices, completing community assessments that identify goals and recommendations, developing new systems and business processes (technology, performance management, training, etc.) or enhancing existing systems and business processes.

**4. Minimum Organization Capacity**

The applicant organization will have an A-133 audit or an independent financial audit. They will also submit a completed Risk Assessment Form.

**5. Participation in Mandatory Technical Assistance**

The Louisiana Serve Commission will host webinars for New and Recompete applicants to provide an introduction and summary of this funding opportunity. These sessions will be held on the following dates and times:

- Tuesday, October 11, 2011 at 9:00am
- Thursday, October 20, 2011 at 1:30pm
- Wednesday, October 26, 2011 at 2:30pm
- Thursday, November 3, 2011 at 9:00am
- Tuesday, November 8, 2011 at 1:30pm

The content of each of these calls will be the same. An organization only needs to be on one call. An organization's application will not be considered for funding unless at least one representative from the organization participates. Pre-registration is recommended, but not mandatory. Please pre-register for the call of your choice by emailing Stephanie Trahan at [strahan@crt.la.gov](mailto:strahan@crt.la.gov).

**AWARD INFORMATION**

---

**Project/Award Period**

Unless otherwise specified, the grant covers a three-year project period. In approving a multi-year project period, the Louisiana Serve Commission/Volunteer Louisiana generally makes an initial award for the first year of operation. Additional funding is contingent upon satisfactory performance, a subgrantee's demonstrated capacity to manage a grant and comply with grant requirements, and availability of appropriations. The Louisiana Serve Commission/Volunteer Louisiana reserves the right to adjust the amount of a grant award for subsequent years, or elect not to continue funding, on these bases.

**Maximum Cost per Member Service Year (MSY)**

Both CNCS and the Louisiana Serve Commission/Volunteer Louisiana consider comparative costs per MSY in making funding decisions. One MSY is equivalent to at least 1700 service hours, a full-time AmeriCorps position. The CNCS cost per MSY is determined by dividing the CNCS share of budgeted grant costs by the number of MSYs requested. It does not include child care or the value of the education award a member may earn. The maximum amount an applicant may request from CNCS per MSY is determined on an annual basis. Continuation and recompetiting grantees requesting a higher cost per MSY than in the previous year must include a compelling rationale for this increased cost. This applies even if the increased cost per MSY is less than the maximum.



<b>2012 Maximum Cost per MSY Grant Program</b>	<b>Maximum</b>
Individual State Program	\$13,300
Indian Tribes	\$13,300
Professional Corps	\$2,500
State Commission Average (of all its subgrants)	\$13,300

#### **Reimbursement Process**

All expenses are reimbursed through the submission of expense reports to the Louisiana Serve Commission/Volunteer Louisiana. Reimbursements requests will not be paid until an executed contract between Louisiana Serve/Volunteer Louisiana and the subgrantee is in place. Following the receipt of an executed contract, subgrantees will invoice for expenses on a monthly basis. Subgrantees must demonstrate documented matching funds with each invoice. Applicants should have at least 60 days of adequate cash flow to cover the costs of the AmeriCorps programs.

#### **FINANCIAL REQUIREMENTS TO APPLY**

##### **Match**

A first-time successful applicant is required to match at 24 percent for the first three-year funding period. Starting with year four, the match requirement gradually increases every year to 50 percent by year 10, according to the minimum overall share chart found in 45 CFR 2521.60.

Match may be cash or in-kind. Section 121(e)(5) of the National Community Service Act requires that programs that use other federal funds as match for an AmeriCorps grant report the amount and source of these funds to CNCS on the Federal Financial Report.

If your program is designed as a Professional Corps, the living allowance or salary provided to Professional Corps AmeriCorps members does not count toward the matching requirement.

##### **Living Allowance**

The proposed budget must include a living allowance for full-time members that is between \$12,100 (minimum) and \$24,200 (maximum) per member except as noted below. This amount must be included in the proposed budget. The living allowance is not required for members serving in less than full-time terms of service. If a program chooses to provide a living allowance to a less than full-time member, it must comply with the maximum limits in the chart below.

<b>Table 1: Minimum and Maximum Living Allowance Service Term</b>	<b>Minimum # of Hours</b>	<b>Minimum Living Allowance</b>	<b>Maximum Total Living Allowance</b>
Full-time	1700	\$12,100	\$24,200
One-year Half-time	900	n/a	\$12,800
Reduced Half-time	675	n/a	\$9,600
Quarter-time	450	n/a	\$6,400
Minimum-time	300	n/a	\$4,300

\* If a program existed prior to the National and Community Service Trust Act of 1993 (enacted September 21, 1993), the law does not require a living allowance. If an applicant chooses to offer a living allowance, it is exempt from the minimum requirement of \$12,100, but not the maximum requirement of \$24,200.



---

APPLICATION REVIEW INFORMATION

---

**APPLICATION REVIEW PROCESS**

In the 2012 competition the Louisiana Serve Commission and CNCS expect to invest a significant amount of available funding to programs working in the six Focus Areas of Disaster Services, Economic Opportunity, Education, Environmental Stewardship, Healthy Futures, and Veterans and Military Families. In particular, CNCS seeks to target its grantmaking in the Education and Disaster Services Focus Areas for greater impact and increase its investment in the Veterans and Military Families Focus Area. To meet these goals, CNCS will give priority consideration to the following, in descending order of preference:

- **Tier 1:** Programs that select Priority Measures in Education, Veterans and Military Families, and Disaster Services (NOTE: Applicants and grantees that have programs that fit these Priority Measures are required to utilize these Measures. These measures can be found in Appendix A, Tier.
- **Tier 2:** Programs that select Priority Measures in Economic Opportunity, Environmental Stewardship, Healthy Futures and Capacity Building. (NOTE: Applicants and grantees that have programs that fit these Priority Measures are required to utilize these Measures. These measures can be found in Appendix B, Tier 2.
- **Tier 3:** Programs that select Pilot Measures. (Appendix C. Pilot Measures)
- **Tier 4:** Programs in the Focus Areas with self-nominated measures
- **Tier 5:** Programs outside the Focus Areas with self-nominated measures

Continuation requests for expansion will receive priority consideration and preference in the same manner.

In evaluating applications for funding to develop a balanced portfolio, external and staff reviews will assess program design, organizational capability and cost effectiveness and budget adequacy. Additional selection factors will be applied to balance the portfolio with regard to program models, program activities, geographic distribution and communities served.

The Louisiana Serve Commission may contact applicants to seek clarification, resolve questions and issues and request revised budgets as part of the review process. Please note that applicants proposing programs that fit within the tiers described above.

Each application must clearly describe a project that will effectively deploy AmeriCorps members to solve a significant community need and respond to the following criteria:

**1. Program Design (50 percent)**

In assessing Program Design, reviewers will examine the degree to which the applicant demonstrates how AmeriCorps members are particularly well-suited to solving the identified community needs. Specifically, reviewers will assess the extent to which the applicant:

- Provides persuasive evidence that the identified needs exist in the targeted community(ies).
- Describes the ways in which AmeriCorps members are a highly effective means to solving the identified community needs, including the unique value added by AmeriCorps.
- Describes how the interventions the AmeriCorps members and volunteers are engaged in are both evidence-based and will have a measurable community impact. The intervention is evidence-based if programs can demonstrate community impact and solve community problems through an evidence-based approach (e.g. performance data, research, theory of change).
- Describes the program components that enable the AmeriCorps members to have powerful service experiences that produce increased community impact and lead to continued civic participation and connectivity with other AmeriCorps and national service participants.





- Convincingly links four major elements: (1) the needs identified, (2) the intervention that will be carried out by AmeriCorps members and community volunteers, (3) the ways in which AmeriCorps members are particularly well-suited to deliver the intervention, and (4) the anticipated outcomes.

Recompeting grantees must describe their efforts and impact to date, and provide persuasive evidence they should continue to be funded. If a new applicant is already working to meet the community need identified in the application, the applicant should describe how the proposed use of AmeriCorps members will add value, i.e., be more effective than what is currently being implemented, or enhance existing efforts.

**2. Organizational Capability (25 percent)**

Reviewers will assess the extent to which:

- The organization has the experience, staffing, and management structure to plan, implement and evaluate the proposed program.
- The organization has secured, or describes an effective plan for securing, the financial and in-kind resources necessary to support program implementation and to demonstrate community stakeholder support.
- The organization has the ability and structure to ensure its and its subgrantees and/or service locations' compliance with AmeriCorps rules and regulations including prohibited activities.
- Multi-state applicants have consulted with state and territory service commissions to ensure non-duplication and coordination of CNCS resources.
- Current or previous AmeriCorps grantees filled the member positions they were awarded and retained the AmeriCorps members they enrolled or have provided an explanation for less than 100 percent enrollment and retention.
- Current or previous AmeriCorps grantees have met performance targets and demonstrated compliance with grant terms and conditions.

**3. Cost Effectiveness and Budget Adequacy (25 percent)**

For cost-reimbursement grants, reviewers will assess the extent to which:

- The budget is clear, reasonable, cost-effective, and in alignment with the program narrative.
- The requested funds do not exceed the maximum cost per Member Service Year (MSY), or for existing programs, have not increased over previous years. The amount requested is a competitive factor in the selection process.

**APPLICATION AND SUBMISSION INSTRUCTIONS**

The Louisiana Serve Commission requires that all applicants submit applications electronically via the CNCS web-based application system, eGrants. Applications must arrive at the Louisiana Serve Commission/Volunteer Louisiana by 11:59 pm CST November 23, 2011 in order to be considered. This requirement applies to continuation grantees, as well as new and recompeting applicants. The Louisiana Serve Commission/Volunteer Louisiana reserves the right to extend the submission deadline. Any notice of such extended deadline will be posted in eGrants.

We recommend that applicants create an eGrants account and begin the application at least three weeks before the deadline. Applicants should draft the application as a word processing document, then copy and paste the document into eGrants no later than 10 days before the deadline.

Contact the National Service Hotline at 800-942-2677 or <https://questions.nationalservice.gov/app/ask> if a problem arises while creating an account, preparing, or submitting an application in eGrants. Be



prepared to provide the application ID, organization's name, and the NOFO to which your organization is applying. National Service Hotline hours are 8:00 am to 8:00 pm ET Monday through Friday.

If technical issues will prevent an applicant from submitting an application on time, please contact the National Service Hotline prior to the deadline to explain the technical issue and receive a ticket number. If the issue cannot be resolved by the deadline, the applicant must continue working with the National Service Hotline to submit via eGrants.

**Page Limits**

In eGrants, applicants will enter text for :

- Executive Summary: a brief paragraph, maximum of a half-page. Executive Summaries of all compliant applications will be published on the CNCS website following grant notifications.
- Program Design
- Organizational Capability
- Cost Effectiveness and Budget Adequacy
- Evaluation Plan

Applicants may not exceed 26 double spaced pages in the Narratives, including the Executive Summary and Cover Page, as the pages print out from eGrants. Reviewers will not consider material submitted over the page limit, even if eGrants allows applicants to enter and submit text over the limit. From the Review and Submit page, print out the application prior to final submission to ensure it is not over the 26 page limit. This limit does not include the budget and performance measures.

**Do not submit supplementary materials such as videos, brochures, letters of support, or any other item not requested in these application instructions. Neither CNCS nor the Louisiana Serve Commission will not review or return them.**





**APPENDIX A. PRIORITY MEASURES**

<b><i>Tier 1: Priority Measures (in Disaster Services, Education, and Veterans and Military Families)</i></b>
<b>Disaster Services</b>
(new) D1: Number of individuals that received CNCS-supported services in disaster preparedness
(new) D2: Number of individuals that received CNCS-supported services in disaster response
(new) D3: Number of individuals that received CNCS-supported services in disaster recovery
(new) D4: Number of individuals that received CNCS-supported services in disaster mitigation
<b>Education</b>
ED21: Number of children that completed participation in CNCS-supported early childhood education programs
ED23: Number of children demonstrating gains in school readiness in terms of social and/or emotional development
ED24: Number of children demonstrating gains in school readiness in terms of literacy skills
ED25: Number of children demonstrating gains in school readiness in terms of numeracy (math) skills
ED2: Number of students that completed participation in CNCS-supported K-12 education programs
ED4A: Number of disadvantaged youth/mentor matches that were sustained by the CNCS-supported program for at least the required time period
ED5: Number of students with improved academic performance in literacy and/or math
(new) ED27: Number of students in grades K-12 that participated in the mentoring or tutoring or other education program, including CNCS-supported service learning, who demonstrated improved academic engagement
ED6: Number of students that improved their school attendance over the course of the CNCS-supported program's involvement with the student
<b>Veterans and Military Families</b>
V1: Number of veterans that received CNCS-supported assistance
(new) V8: Number of veterans' family members that received CNCS-supported assistance
V7: Number of family members of active duty military service members that received CNCS-supported assistance
(new) V9: Number of active duty military service members that received CNCS-supported assistance
V2: Number of veterans engaged in service opportunities as a National Service Participant or volunteer.
V10: Number of military family members engaged in service opportunities as a National Service Participant or volunteer.



**APPENDIX B. PRIORITY MEASURES**

<b><i>Tier 2: Priority Measures (in Economic Opportunity, Environmental Stewardship, Healthy Futures and Capacity Building)</i></b>
<b>Economic Opportunity<sup>1</sup></b>
O5: Number of economically disadvantaged individuals, including homeless individuals, receiving housing services
O11: Number of economically disadvantaged individuals, including homeless individuals, transitioned into safe, healthy, affordable housing
<b>Environmental Stewardship<sup>2</sup></b>
EN4: Number of acres of national parks, state parks, city parks, county parks, or other public and tribal lands that are improved
EN5: Number of miles of trails or waterways (owned/maintained by national, state, county, city or tribal governments) that are improved and/or created
<b>Healthy Futures<sup>3</sup></b>
H8: Number of homebound OR older adults and individuals with disabilities receiving food, transportation, or other services that allow them to live independently
(new) H9: Number of homebound OR older adults and individuals with disabilities who reported having increased social ties/perceived social support
H10 (formerly O6): Number of individuals receiving emergency food from food banks, food pantries, or other nonprofit organizations
H11 (formerly O7): Number of individuals receiving support, services, education and/or referrals to alleviate long-term hunger
(new) H12: Number of individuals that reported increased food security of themselves and their children (household food security) as a result of CNCS-supported services
<b>Capacity Building</b>
(new) G3-3.1: Number of community volunteers recruited by CNCS-supported organizations or National Service Participants
(new) G3-3.2: Number of community volunteers managed by CNCS-supported organizations or National Service Participants
(new) G3-3.3: Number of organizations implementing three or more effective volunteer management practices as a result of capacity building services provided by CNCS-supported organizations or National Service Participants



**APPENDIX C. PILOT MEASURES**

***Tier 3: Pilot Measures***

<b>Education</b>
ED1: Number of students who start in a CNCS-supported education program
ED3A: Number of disadvantaged youth/mentor matches that are commenced by CNCS-supported programs
ED7: Number of students with no or decreased disciplinary referrals and suspensions over the course of the CNCS-supported programs' involvement
ED8: Number of youth with decreased substance abuse, arrest, or gang involvement
ED9: Number of students graduating from high school on time with a diploma
ED10: Number of students entering post-secondary institutions
ED11: Number of students earning a post-secondary degree
ED12: Number of CNCS-Supported National Service Participants who begin serving as teachers through a Teacher Corps program
ED13: Number of CNCS-Supported National Service Participants who completed serving as teachers through a Teacher Corps program
ED14: Number of individuals teaching in high need schools
ED15: Number of students in CNCS-supported teacher classrooms with improved academic performance
ED17: Number of teachers remaining in the education field, but not teaching in a school (school support staff, school administration, district administration policy, education nonprofits, etc.) after their term of service
ED18: Number of teachers who have had a positive impact on student learning as determined by observation-based assessments of teacher performance
ED19: Number of individuals receiving certification to teach in schools after their term of service
ED20: Number of children who start in a CNCS-supported early childhood education program
ED22: Number of children accessing high quality early childhood education programs
ED26: Number of students acquiring a GED
<b>Economic Opportunity</b>
O1: Number of economically disadvantaged individuals receiving financial literacy services
O2: Number of economically disadvantaged individuals receiving job training and other skill development services
O3: Number of economically disadvantaged individuals receiving job placement services
O4: Number of housing units developed, repaired, or otherwise made available for low-income individuals, families or people with disabilities
O9: Number of economically disadvantaged individuals with improved financial knowledge
O10: Number of economically disadvantaged individuals placed in jobs
O12: Number of economically disadvantaged National Service Participants who are unemployed prior to their term of service
O13: Number of economically disadvantaged National Service Participants who have not obtained their high school diploma or equivalent prior to the start of their term of service
O14: Number of National Service Participants who have their high school diploma or equivalent but have not completed a college degree prior to their term of service
O15: Number of economically disadvantaged National Service Participants that secure employment during their term of service or within one year after finishing a CNCS-supported program
O16: Number of National Service Participants that obtain a GED/diploma while serving in CNCS-supported programs or within one year after finishing serving in CNCS-supported programs
O17: Number of National Service Participants that complete a college course within one year after finishing a CNCS-supported program



<b>Environmental Stewardship</b>
EN1: Number of housing units of low-income households and structures weatherized or retrofitted to significantly improve energy efficiency
EN2: Number of low-income households home and public building energy audits conducted
EN3: Number of individuals receiving education or training in energy-efficient and environmentally-conscious practices, including but not limited to sustainable energy and other natural resources, and sustainable agriculture
EN6: Number of tons of materials collected and recycled
<b>Healthy Futures</b>
H1: Number of individuals who are uninsured, economically disadvantaged, medically underserved, or living in rural areas utilizing preventive and primary health care services and programs
H2: Number of clients to whom information on health insurance, health care access and health benefits programs is delivered
H3: Number of clients enrolled in health insurance, health services, and health benefits programs
H4: Number of clients participating in health education programs
H5: Number of children and youth engaged in in-school or afterschool physical education activities with the purpose of reducing childhood obesity
H6: Number of children and youth receiving nutrition education with the purpose of reducing childhood obesity
H7: Number of clients receiving language translation services at clinics and in emergency rooms
<b>Veterans and Military Families</b>
V3: Number of veterans assisted in pursuing educational opportunities
V4: Number of veterans assisted in receiving professional certification, licensure, or credentials
V6: Number of housing units developed, repaired, or otherwise made available for veterans
<b>Capacity Building</b>
(new) G3-3.4 Number of organizations that received capacity building services from CNCS-supported organizations or national service participants
(new) G3-3.5: Number of staff and community volunteers that received training (of one or more types) as a result of capacity building services provided by CNCS-supported organizations or national service participants
(new) G3-3.6: Number of organizations that completed a community assessment identifying goals and recommendations with the assistance of CNCS-supported organizations or national service participants
(new) G3-3.7: Hours of service contributed by community volunteers who were recruited by CNCS-supported organizations or national service participants
(new) G3-3.8: Hours of service contributed by community volunteers who were managed by CNCS-supported organizations or national service participants
(new) G3-3.9: Number of organizations reporting that capacity building activities provided by CNCS-supported organizations or national service participants have helped to make the organization more efficient
(new) G3-3.10: Number of organizations reporting that capacity building activities provided by CNCS-supported organizations or national service participants have helped to make the organization more effective
(new) G3-3.11: Number of new systems and business processes (technology, performance management, training, etc.) or enhancements to existing systems and business processes put in place as a result of capacity building services provided by CNCS-supported organizations or national service participants
(new) G3-3.12: Number of organizations that monitored their progress towards the goals identified in their community assessment with the assistance of CNCS-supported organizations or national service participants
(new) G3-3.13: Number of additional activities completed and/or program outputs produced by the program as a result of capacity building services provided by CNCS-supported organizations or national service participants in a) Disaster Services, b) Economic Opportunity, c) Education, d) Environmental Stewardship, e) Healthy Futures and/or f) Veterans and Military Families



(new) G3-3.14: Number of organizations that have experienced an increase in requests for their programs and services as a result of capacity building services provided by CNCS-supported organizations or national service participants
(new) G3-3.15: Number of additional types of services offered by organizations as a result of capacity building services provided by CNCS-supported organizations or national service participants in a) Disaster Services, b) Economic Opportunity, c) Education, d) Environmental Stewardship, e) Healthy Futures and/or f) Veterans and Military Families
(new) G3-3.16: Dollar value of cash resources leveraged by CNCS-supported organizations or national service participants
(new) G3-3.17: Dollar value of in-kind resources leveraged by CNCS-supported organizations or national service participants
(new) G3-3.18: Number of new beneficiaries that received services as a result of capacity building efforts in: Disaster Services, Economic Opportunity, Education, Environmental Stewardship, Healthy Futures, and/or Veterans and Military Families
(new) G3-3.19: Number of new beneficiaries from one or more targeted or underserved populations (counts by target population, e.g., racial or ethnic group) that received services as a result of capacity building efforts in: Disaster Services, Economic Opportunity, Education, Environmental Stewardship, Healthy Futures, and/or Veterans and Military Families